

Minutes Patient Forum Meeting
2nd June 2015
11.30am

Present

Dr Sen

Susan Nixon Practice Manager

June Newton Reception Supervisor

Patient Representatives

Apologies

Agenda

Gardens

Suggestion / comments Box

Practice Update

AOB

A patient representative informed us he had been in contact with property services again as the plants they had planted had all died and he wondered if the soil was contaminated. The informed him a gardener would come and check the site and informed him the soil was in fact not very good and the area would be turned into a rockery and work would start 29.4.15 but up to now no progress had been made, he was to send a reminder e-mail.

The box was emptied by forum members, one suggestion was a room to be made available to speak to staff in private we informed them we already have a sign in the waiting room offering this but we would update signs

The other suggestion was for food to be made available, this was disregarded as a joke and no response was requested.

CQC report was discussed

Dr Sen informed the group of Dr Komati return to the practice after being off on sick leave. He also gave a brief explanation of the Washington foundation which we are a part of.

We informed the group of the ongoing Friends and Family questionnaire.

Finally Susan informed the group she was retiring on 31st July.

Meeting closed next meeting to be held in September.